



UNIVERSAL SCHOOL OF ADMINISTRATION

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INTERNAL QUALITY ASSURANCE CELL (IQAC)

1. INTRODUCTION

The Internal Quality Assurance Cell (IQAC) of the Universal School of Administration was constituted in the year 2018 soon after the establishment of the institution. The primary aim of IQAC is to develop a system for conscious, consistent, and catalytic improvement in the overall performance of the institution. IQAC has been actively involved in enhancing and sustaining quality education and implementing various initiatives as per NAAC criteria.

VISION AND MISSION FOR IQAC

VISION

To establish a centre of excellence that fosters quality education and innovation in governance and public administration, aligning with the overarching vision of Universal School of Administration. Our aim is to empower students to become thought leaders and pioneering agents of change through continuous quality enhancement and adherence to NAAC quality criteria.

MISSION

- 1. Quality Enhancement and Assurance:**
 - To develop a robust framework for continuous improvement in all academic and administrative activities through a systematic, consistent, and catalytic approach.
- 2. Innovative Pedagogy:**
 - To promote innovative teaching-learning practices that nurture critical thinking, leadership, and effective public administration skills among students.
- 3. Stakeholder Engagement:**
 - To actively involve all stakeholders, including students, faculty, alumni, and external experts, in the quality assurance process to foster a holistic academic environment.
- 4. Feedback and Improvement:**
 - To establish a comprehensive feedback mechanism that incorporates inputs from all stakeholders for the enhancement of institutional processes and outcomes.
- 5. Research and Development:**
 - To encourage and support research initiatives that contribute to the knowledge base and practices of good governance and public administration.
- 6. Capacity Building:**

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- To organize workshops, seminars, and training programs for faculty and students aimed at continuous professional development and skill enhancement.
- 7. **Best Practices Documentation:**
 - To document and disseminate best practices in teaching, learning, and administration to promote a culture of excellence and innovation.
- 8. **Community and Industry Collaboration:**
 - To strengthen partnerships with industry, government agencies, and community organizations for mutual benefit and to enhance the practical learning experience of students.
- 9. **Environmental and Social Responsibility:**
 - To integrate sustainability and social responsibility into the institutional framework, fostering a sense of accountability and ethics among students and staff.

By adhering to these mission objectives, the IQAC at Universal School of Administration aims to create an environment that not only meets but exceeds NAAC quality criteria, contributing to the institution's vision of excellence in governance and public administration.

2. COMPOSITION OF IQAC

The IQAC comprises the following members:

- Chairperson: Principal
- Coordinator: Senior Faculty Member
- Members: Representatives from teaching staff, administrative staff, students, alumni, and external experts

3. OBJECTIVES OF IQAC

- To ensure the enhancement and coordination among various activities of the institution
- To promote a holistic academic environment and foster quality improvement
- To develop and apply quality benchmarks for various academic and administrative activities
- To arrange for feedback from students, parents, and other stakeholders on quality-related institutional processes
- To organize workshops and seminars on quality-related themes and promote quality circles

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